PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) Docket No. 6065-77526 (Large Entity) In Re Application Of: Eric James Group Art Unit Examiner Serial No. Filing Date 09/584,306 05/31/2000 Nguyen, Quynh H. 2642 Invention: SYSTEM AND METHOD FOR CHANGING ENTITY CONFIGURATION INFORMATION WHILE LY MONITORING AND DISPLAYING SUCH INFORMATION IN A CALL CENTER RECEIVED JUN 0 7 2004 ЈUN 0 9 2004 **Technology Center 2600** TO THE COMMISSIONER FOR PATENTS: This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a response to the Office Action 01/27/2004 above-identified application. of The requested extension is as follows (check time period desired): ☐ One month ☐ Three months ☐ Four months ☐ Five months from: 4/27/2004 until: 6/27/2004 Date Date The fee for the extension of time is \$420 and is to be paid as follows: A check in the amount of the fee is enclosed. The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account No. If an additional extension of time is required, please consider this a petition therefor and charge any additional fees which may be required to Deposit Account No. 03-2470 Dated: June 2, 2004 Signature Jon P. Christensen Reg. No. 34,137 I certify that this document and fee is being deposited am 6/02/2004 with the U.S. Postal Service as 06/08/2004 DENMANU1 00000142 032470 09584306 first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 02 FC:1252 420.00 DA 22313-1450. e of Person Mailing Correspondence Abby Boone CC: Typed or Printed Name of Person Mailing Correspondence